Resolving Excludes 1 ICD-10 edits on lab orders

Quanum[®] eLabs—Physician users

A notification now appears when an order contains a combination of ICD-10 codes that generate an Excludes 1 edit, instructing you to either correct the edit or indicate an exception. An Excludes 1 combination exists when 2 conditions cannot occur together, such as a congenital form and an acquired form of the same condition.

When an Excludes 1 combination is detected, you must edit the order to remove 1 of the codes referenced in the message before the order can be filed. Alternatively, you can select the *ICD-10 Excludes 1 Exception* check box and provide supportive documentation of an exception for the 2 conditions that are unrelated to each other.

Note: An order may contain multiple Excludes 1 combinations, requiring each to be resolved separately.

1 While placing an order, if the following ICD-10 Excludes 1 messages appear, you must click *Previous* to return to the first order entry page and resolve the edit. *The order cannot be filed until the edit is resolved.*

Previous Pave	
VERIFY ORDER - FILE	
A Per ICD-10 Excludes1 guidelines, the following diagnosis codes identify conditions that cannot be reported together except when the conditi are unrelated: diagnosis pair(s) J385 with R061.	ions
🛆 This order cannot be filed. Please return to the previous screen to make the appropriate diagnosis updates.	

2 When you return to the first order entry page, review the instructions for resolving the edit.



3 To resolve the edit, do one of the following as instructed:

Option 1: Remove the **least accurate** diagnosis code of the pair, and then file the order.

	Print Specimen Requirements	Print 4 Labels
7	ICD Diagnosis Codes (2)	Remove All
	☑ J385 Laryngeal Spasm ☑ R061 Stridor	
	Profiles/Tests (1)	Remove All
	90553 Cardio Iq(R) Lpa Aspirin Genotype	Room Temp 🗸

Requires Google Chrome[™], Microsoft Edge[™], or Windows Internet Explorer[®] 11. © 2023 Quest Diagnostics Incorporated. All rights reserved. MI12261 2/2023 **Option 2:** Select the *ICD-10 Excludes 1 Exception* check box to indicate that the conditions are unrelated to each other.



4 When you select the *ICD-10 Excludes 1 Exception* check box, you are instructed to provide (within 48 hours) documentation from the patient's medical record supporting the use of both codes.

To print the instructional letter (containing the designated fax number for submitting the documentation), click *Print Excludes 1 Document*. The letter can be used as the fax cover sheet for the supporting medical records.

▲ Per ICD-10 Excludes1 guidelines, the following diagnosis codes identify conditions that cannot be reported together except when the conditions are unrelated: diagnosis pair(s) 3365 with R061. ICD-10 Excludes 1 Exception 2
 ④ By selecting the Exception box, documentation from the patient's medical record supporting the use of both codes in each pair is necessary. Documents must be faxed to 1.908.774.4768 within 48 hours and include the cover letter that is provided by clicking Print Excludes 1 Document. Print Excludes 1 Document

- Review and complete the printed letter, and then fax the letter along with the supporting medical records to the number provided.
- 6 After the *ICD-10 Excludes 1 Exception* check box is selected, the order can be filed.

TEST CLIENT (HQ) ATL 1201 COLLEGEVILLE RD COLLEGEVILLE, PA 19426-1050 01/20/2023					
Subject: Supporting Documentation for Excludes 1 Exception					
Dear valued client:					
You were previously presented with the Excludes 1 ICD10 edit shown below in association with this order.					
Per ICD-10 Excludes1 guidelines, the following diagnosis codes identify conditions that cannot be reported together except when the conditions are unrelated; diagnosis pair(s) J385 with R061.					
You had determined that the diagnosis pairing(s) was unrelated and appropriate to be coded together for this encounter. Please provide documentation to support that the conditions are truly unrelated for the patient encounter referenced below.					
Lab Code: Cilerá Account Number: Patient Name: Datie of Brit: Patient Name: Datie of Brit: Patient Datie: Datie of Grit: Datie of Grit: 01/20/2023					
Documentation requirements may vary by insurance carrier. Please ensure the records provided justify the use of both diagnosis codes within each pairing impacted by the Excludes 1 edit.					
Please fax this cover letter followed by the supporting documents within 48 hours to avoid additional contacts regarding this edit.					
Provided By (Print Name) (Date)					

Please Return To: 1.908.774.4768 (FAX) Thank you for assisting our mutual patients by ensuring that their testing is thoroughly considered for coverage with all appropriate diagnosis information.



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Understanding the process for IOP users

If your practice has Quest in-office phlebotomists (IOPs) who place orders for you, the Excludes 1 process is slightly different. When an Excludes 1 message appears, an IOP user cannot continue with the order until they work with you (the client) to resolve the edit.

1 The IOP must click the *Print Excludes 1 Document* button that appears below the message and provide that letter to the client.

Previous Save
VERIFY ORDER - FILE
A Per ICD-10 Excludes1 guidelines, the following diagnosis codes identify conditions that cannot be reported together except when the conditions are unrelated: diagnosis pair(s) J385 with R061.
This order cannot be filed. To address the Excludes 1 edit with the client, please print the instructional letter by clicking Print Excludes 1 Document, and then follow the directions detailed in the letter. Print Excludes 1 Document

2 The client must complete the applicable fields on the letter to indicate the action to be taken by the IOP for the order.

The available options include: remove the least accurate diagnosis code of the pair, or select the *ICD-10 Excludes 1 Exception* check box to indicate that the conditions are unrelated to each other.

	Uiagnostics"			
01/20/2023 Lab Code: ATL Client Account Number: 97502840 TEST CLIENT (HQ) ATL Ordering Provider:	Patient Name: Date of Birth: Patient ID: 20222 Date of Service: 01/20/2023 Internal User ID:			
PATIENT SERVICES REPRESENTATIVE ACTIONS				
This order has been identified as having an Excludes 1 edit(s).				
Per ICD-10 Excludes1 guidelines, the following diagnosis codes identify conditions that cannot be reported together except when the conditions are unrelated: diagnosis pair(s) J385 with R061.				
 To resolve the Excludes 1 edit(s), ask the client to determine which diagnosis code of each pair is most accurate for the patient and indicate the least accurate code(s) to be removed. Document the client's request below. 				
Remove Dx code(s)				
OR 2) If the client determines the diagonsis codes in the pair(s) are unrelated and qualify as an				
exception, medical record documentation is required to support the use of both codes.				
Client indicated Exception				

Requires Google Chrome[™], Microsoft Edge[™], or Windows Internet Explorer[®] 11. © 2023 Quest Diagnostics Incorporated. All rights reserved. MI12261 2/2023 After indicating the options, the client (or a representative) must sign the form and return it to the IOP, who will then edit the order as instructed.

Based on the directio screen and remove the findings and continue	n from the client, please return to th he indicated diagnosis code(s) or ch	e test and diagnosis Order Entry eck the Exception box to confirm the
Client Representative	(Print Name)	(Office Position)
CLIENT ACTIONS IF	EXCEPTION OPTION SELECTED	
Applicable when the and appropriate to be the use of both diagn insurance carrier.	ordering provider has determined the coded together for this encounter. I osis codes within each pairing. Doce	at the diagnosis pairing(s) is unrelated Records are required and must justify umentation requirements may vary by
Please fax this cove additional contacts	r letter followed by the supporting regarding this edit.	g documents within 48 hours to avoid
Provided By	(Print Name)	(Date)
Please Return To: 1. Thank you for assis considered for cove	.908.774.4768 (FAX) ting our mutual patients by ensur rage with all appropriate diagnos	ring that their testing is thoroughly is information.

After the Excludes 1 condition is resolved using either option, the IOP can then file the order.

4 If the exception option was selected, the IOP will return the letter to the client, who must then complete the printed letter and fax it along with the supporting medical records to the number provided.



