Help in meeting your pregnant patients’ testing needs from a lab you can trust

Quest Diagnostics Patient Service Centers (PSCs) offer continued support to help ensure access to prenatal testing throughout every stage of pregnancy.

With over 2,250 Patient Service Centers (PSCs) across the country, our online appointment finder makes it easy and convenient for you and your patients to find the closest PSC location. Quest Diagnostics PSCs offer ease of scheduling, professional staff, and settings that take into account individual patient needs.

Our new Peace of Mind program offers exclusive VIP treatment during the first hour of operations for our most vulnerable patients. The program is aimed at patients who are at increased risk for COVID-19, including those who are immunocompromised, pregnant, have underlying health issues, or are 60 years of age or older.

When in-office testing is not an option, your local Quest Diagnostics PSCs can provide the testing that you and your at-risk patients need.

Peace of Mind program

Additional safety measures at our PSCs to help protect the health of your pregnant patients include:

- Fostering social distancing by limiting the number of chairs in PSCs
- Where available, handing out hand-buzzers to patients after they register, thereby allowing patients to return to their vehicles if they prefer until they are buzzed for their appointment
- Staffing the doors of many centers with an escort to facilitate access

Specimen collection from patients with COVID-19 or those suspected of COVID-19 infection is not occurring at our PSCs. For additional information on Quest’s COVID-19 testing, please visit QuestDiagnostics.com/COVID19

For more information on which screenings can be ordered with a single blood draw at our PSCs, visit our COVID-19 women’s health–focused Resource Center at Clinical.QuestDiagnostics.com/COVID-19-Womens-Health.
Each year, 1 in 3 adults trust Quest Diagnostics for the information they need to make better health decisions.

Getting started with PSCs

1. Submit your test order utilizing paper requisition, your EHR, or Quest Quanum® Lab Services Manager
   - Don't have a Quanum Lab Services Manager account? Get started at QuestDiagnostics.com/QuanumHCP

2. Have your patient schedule an appointment:
   - Schedule online
     QuestDiagnostics.com/Appointment
   - Schedule and access test results on the go with MyQuest* mobile app*
     1.888.277.8772 to set appointments 24/7

3. Review your results with our easy-to-read and understandable laboratory reports

4. If you have questions about genetic test results, consult with one of our Genetic Counselors by calling 1.866.GENE.INFO (1.866.436.3463)

Working with Quest PSCs

Benefits to your patients

From convenience to understanding results, Quest Diagnostics puts the patient first.
- Convenient PSCs, including in select retailers
- Online appointment scheduling
- Digital engagement tools
- Broad health plan coverage

Benefits to your practice

Using Quest Diagnostics as an extension of your practice gives you more than quality results.
- Optimize patient care with improved compliance
- Fast turnaround times
- Gain access to innovative tools and technology
- Experience seamless EHR integration
- Consult with one of our Genetic Counselors by calling 1.866.GENE.INFO (1.866.463.3463)

Our mission is to serve as your trusted resource in women’s health and to improve health outcomes for your patients.

For more information or support, visit our COVID-19 women’s health–focused Resource Center at Clinical.QuestDiagnostics.com/COVID-19-Womens-Health

Contact your Quest Diagnostics sales representative at 1.866.MYQUEST (1.866.697.8378) for more information about our lab tests, services, and coverage.

*MyQuest requires patient registration.

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